

# King's Road Business Improvement District

## Baseline Agreement

October 2021



THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

DRAFT

## SCHEDULE 1 BID Area

The proposed Business Improvement District Area is shown on the following plan:



List of streets in the BID

Street	Inspection Frequency*	Street Category**
KING'S ROAD 1-352 (south-side of road) / 323 and down (north side of road)		
SYMONS STREET 1- 12 (all numbers)		

List as of 1/10/21

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The Standard Services consist of:

1. Cleansing Services as set out in Section 1
2. Highways Services as set out in Section 2
3. Neighbourhood Problem Solving and Community Engagement Services as set out in Section 3
4. Contact Us

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Section 1 Cleansing Services

Summary of Standard Street Cleansing Services, Sept 2021			Street Sweeping				Litter Bins: Emptying & Washing				Footway Flushing			
Street	From	To	Days covered	Min: No: daytime shifts	No: evening shifts	No: night shifts	Response time	Days covered	Min: frequency per day	Response time	Washing Frequency	Daytime schedule	Night schedule	Response time
<b>Kings Road</b>	1-352 (south-side of road) / 323 and down  (north side of road) SYMONS STREET 1-12 (all numbers)		Monday to Sunday	1	Mobile Crew 2 operatives	Mobile Crew 1 Operative	1 hour	Monday to Sunday	3	1 hour	2 per year		2 per year	N/A

Summary of Standard Street Cleansing Services, Jan 2021			Street Sweeping				Litter Bins: Emptying & Washing				Footway Flushing			
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Kensington and Chelsea Council's area is divided into zones for the purposes of the Waste Contract, as detailed in the below table.

This BID are is categorised as a zone Z street. Zone Z typically covers town centres, shopping centres, shopping streets, major transport centres, piazzas, public squares and other public meeting places.

In respect of zone Z streets, the side streets that are adjacent to the zone Z streets shall be cleansed to the same standard as the zone Z streets for a length of 20 metres from the point where the streets run off from the zone Z streets.

<b>Summary of Standard Waste &amp; Recycling Collection Services, Sept 2021</b>			
<b>Zone</b>	<b>Grade Required after Cleansing</b>	<b>Response time to restore land to correct cleanliness standard</b>	<b>Response times applicable</b>
Z	A	From any grade: 1 hour	Response times are applicable at all times
1	A	Grade B: 2 hours Grade C: 1 hour Grade D: 1 hour	Response times are applicable between 6:00 and 23:00
2	A	Grade B: 2 hours Grade C: 1 hour Grade D: 1 hour	Response times are applicable between 6:00 and 20:00

Summary of Standard Waste & Recycling Collection Services, **January 2021**

<i>Zone</i>	<i>Grade Required after Cleansing</i>	<i>Response time to restore land to correct cleanliness standard</i>	<i>Response times applicable</i>
Z	A	From any grade: 1 hour	Response times are applicable at all times
1	A	Grade B: 2 hours Grade C: 1 hour Grade D: 1 hour	Response times are applicable between 6:00 and 23:00
2	A	Grade B: 2 hours Grade C: 1 hour Grade D: 1 hour	Response times are applicable between 6:00 and 20:00

Tables updated as of 1 Nov 2021



## **Section 2 Highways Services**

Kensington and Chelsea Council has no maintenance responsibilities, to the frontages listed within the King's Road BID Boundary.

## **Section 3 Neighbourhood Problem Solving and Community Engagement Services**

Kensington and Chelsea Council responds to Anti-Social Behaviour (ASB) and street-based issues via multi-agency meeting arrangements and joint working.

### **Response to vulnerable victims of Anti-Social Behaviour (ASB) and vulnerable locations:**

- Managed via a monthly multi-agency problem solving forum – Joint Action Group (JAG).
- Co-chaired by Senior Community Safety Officer and Neighbourhoods Police Inspector; core membership includes Housing Management Services, RSLs, MH services, ASC, Safeguarding, D&A services, Victim Support and local policing teams – other partners are invited on a case by case basis.
- The purpose of the meeting is to problem solve complex cases, agree actions as a group and review the actions and outcomes at the next meeting.

### **Response to street-based ASB and enviro-crime:**

- There are a number of street-based teams operating in the borough including the Community Wardens, CEOs (waste and street scene enforcement), Street Population Outreach Team (rough sleeping and begging) and EHOs (environmental health). Parks Police operate in the parks and open spaces only.
- A weekly partnership tasking meeting is held to share information and task the Council's street-based teams and police to hot spot areas and problem premises.
- Membership includes, Community Safety, Licensing, Noise Nuisance, Waste and Street Scene Enforcement, Environmental Health, Wardens, Parks Police, Housing Management Services, Community Engagement, Street Population Outreach Team, Detached and Outreach (young people's engagement), Markets, the Council funded Policing Team (CPT) and Neighbourhoods Police Inspector.

The Community Wardens carry out joint patrols with the CPT and local neighbourhood police officers and Council teams on a regular basis.

## Section 4 Contacting Us

Postal Address:

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Hours: Monday to Friday: 8.30am to 5pm

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